



Support Specialist, Technical Services

We are seeking an individual to advance our organization working in our Valley View and Elyria offices. Interested individuals must possess the following capabilities:

- Energetic self-starter able to work with minimum supervision
- Thorough with careful attention to details and effective customer-service
- Demonstrated ability to conceptualize, evaluate, prioritize and solve complex technical problems independently
- Ability to develop and maintain systems and network documentation
- Experience in management and troubleshooting of a combined Windows/Linux/VMware infrastructure and domains
- Ability to lead and evaluate purchasing efforts for new hardware and software purchases
- Able to work in an interruption intense environment
- Experience managing multiple computer lab environments simultaneously and best practices for maintenance
- Motivated to learn new technologies as required to resolve issues as they are presented

The primary responsibility of the Support Specialist is to provide systems and network support to maintain and upgrade our internal infrastructure. This position requires solid troubleshooting skills as well as technical leadership ability. **Strong problem solving skills and the ability to work with minimal supervision are required.**

Qualified candidates may submit resumes by email to jobs@ohconnect.org with Support Specialist Technical Services Position referenced in the subject.