

Release 9.x Hardware and Software Requirements

PowerSchool
Student Information System

Client Software Support

Tablets

PowerSchool 9.x supports the following tablet for standard delivered web pages.

Device	Operating System	Notes
Apple iPad Mini	iOS 7 or greater	All generations supported
Apple iPad	iOS 7 or greater	All generations supported
7" – 10" Android Tablets 1024dp × 768dp minimum resolution	Android 4 or greater	Latest two Chrome versions
Microsoft Surface Tablets	Windows 8 or greater	1024dp×768dp minimum resolution

Note: Amazon Kindle Fire and Barnes & Noble Nook are currently not supported. Additionally, some PowerSchool features such as Visual Scheduler, ReportWorks Developer, and creation of seating charts are not intended for use on a mobile device, and are therefore not supported.

Laptops and Personal Computers

PowerSchool 9.x supports the following client operating system and browser combinations, up to the latest patched version. Older client operating system and browser versions that were once supported may continue to operate properly, but are no longer supported.

With mainstream support for Windows 7 having ended in January 2015, PowerSchool strongly encourages customers to upgrade to Windows 8.1 with Internet Explorer 11, or Windows 10 with either Internet Explorer 11 or Edge browser. For customers who have purchased extended support from Microsoft for Windows 7, PowerSchool will continue to support this platform using Internet Explorer 11.

Windows 7
Internet Explorer 11 (Traditional and Metro)
Latest two versions of Firefox (including most current ESR release)
Latest two versions of Chrome
Windows 8.1
Internet Explorer 11 (Traditional and Metro)
Latest two versions of Firefox (including most current ESR release)

Latest two versions of Chrome
Windows 10
Internet Explorer 11 (Traditional and Metro), Edge Browser
Latest two versions of Firefox (including most current ESR release)
Latest two versions of Chrome
Mac OS X 10.9
Safari 7
Latest two versions of Firefox (including most current ESR release)
Latest two versions of Chrome
Mac OS X 10.10
Safari 8
Latest two versions of Firefox (including most current ESR release)
Latest two versions of Chrome
Mac OS X 10.11 (pending official release from Apple)
Safari 9
Latest two versions of Firefox (including most current ESR release)
Latest two versions of Chrome
Chromebook (except PowerTeacher Gradebook and ReportWorks)
Latest two versions of Chrome OS

Note: PowerTeacher Gradebook is currently not supported on Internet Explorer Metro.

Note: PowerSchool does not support Compatibility View on Internet Explorer.

Note: Visual Scheduler may be used with any certified or supported browser as indicated in this document. However, due to the use of more technically advanced browser features in the Visual Scheduler, PowerSchool believes the best user experience from both a functional and a performance perspective will be with the most current versions of Firefox, Safari, and Chrome.

Note: Districts using Mac OS X 10.9 or greater for scheduling should refer to [Knowledgebase article 65782](#) available on PowerSource for installation instructions.

Java Client

PowerSchool 9.x requires Java Client version 8.0. Java Client 7 and below are no longer supported.